

Maternity & Neonatal Safety Champions

July 2022

Ward to Board:-listening to staff and working together to improve safety

You said

- Discussed postnatal readmissions to paediatric ward and need for peer supporters
- Concern for women who contact MAC and then DNA
- Recent false alarms with abduction alarm during system upgrade
- Staff concerned re challenges with visiting and their personal safety and particularly verbal aggression, several Datix reports completed
- Query about night staff parking discount
- Lone worker devices in community, not all staff have one
- Smoking cessation service expansion required
- EPR issues & challenges

We Did

- supportive of peer supporters returning to the unit. Risk assessment completed.
- Process established to follow up with women
- Review/updating Abduction action cards. Further drill planned
- Reviewing visiting policy, working with Maternity Voices Partnership & Parent Ed Team for women & families communications
- Night staff discount now in place-application process sent on Global
- Exploring smart phone use if no lone worker device
- Funding now achieved and recruitment being supported
- Maternity Digital Safety Summit

Some things we are still working on towards completion

- ❖ Printer breakdown-urgently escalated to IT
- ❖ Improving handovers on neonatal unit
- ❖ Improving staffing across maternity & Neonatal services

Feedback & findings:

Karen's Walk around in April- positive feedback re EPR roll out preparations